

	Title: MRI On-Call Call Back	
	Approved by: Radiology Leadership/MEC	
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Responsible Party: Shelley R Pope	Institution/Entities Applies to: Mercy Health - Anderson Hospital, Mercy Health - Clermont Hospital, Mercy Health – Fairfield Hospital, Mercy Health - West Hospital
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PURPOSE: To provide guidelines for emergency call back of the MRI technologist.

POLICY:

The MRI on-call technologist will be called back if the following conditions are met for patients in the emergency department or inpatient unit:

1. The patient is suspected of having spinal cord compression or cauda equina.
2. The patient is suspected of having an epidural abscess.
3. The patient meets criteria for ‘Wake-Up Stroke’ and is within the window for receiving TPA.

If the patient is in the Emergency Department, criteria from the USACS Clinical Management Tool for Non-Traumatic Low-Back pain must be met.

In the event a patient meets criteria, the MRI Patient Safety Questionnaire must be completed by the patient or family member who is aware of accurate patient history before calling the technologist.

The MRI department is ‘on call’ every evening at the close of the shift until the following morning.

PROCEDURE:

1. On call schedule and technologist phone numbers are stored in Radiology.

2. If an MRI test is ordered and meets the criteria outlined above, the ordering unit will contact the Radiology department, who will call the on-call MRI technologist.
3. If the criteria are not met, the MRI technologist will not be called in.

This policy/procedure/guideline does not establish a standard of clinical care or practice or standard of non-clinical practice to be followed in every case.

The policy/procedure/guideline should guide actions with the understanding that departures may be required at times.